



THE ART AND SCIENCE OF DERMATOLOGY

4320 Brambleton Avenue, SW, Roanoke, VA 24018 Phone: (540) 725-7546 Fax: (540) 725-9741

Welcome to Our Practice!

We offer you the highest quality medical care in a comfortable, friendly, and personal environment. Dr. Allison K. Divers, and/or one of our physician extenders, Patricia Carlton, N.P., or Terri Blomberg, PA-C, will address your particular concerns and clearly discuss your diagnosis and treatment options. Education is provided as part of all treatments as our goal is for you to knowledgeably participate in your care.

You have an appointment with: _____

Your appointment date: _____

Please arrive by: _____

In order to assist us in respectfully honoring all patient appointments in a timely manner, we ask that you please arrive for your appointment with completed paperwork, a complete list of all current medications (actually spelled out), insurance cards, copay, and referral form (if needed). We strive to make our schedule as flexible as possible for our patients. It is our responsibility to schedule your appointment to address the issue of most concern to you for any particular visit. We are glad to schedule additional appointments as needed in order to address all of your skin care needs.

Payment and Fee Information:

We accept Anthem (BCBS), Aetna, Cigna, Optima Health, Southern Health, VHN and United Health Care insurance plans at this time. If this is an insurance covered appointment, a specialist copay will be collected at time of service, if the copay is not clearly listed on your insurance card a fee of \$50 will be collected for all insurance covered visits. We file claims with the above-listed carriers. If you have any other insurance or if this is *not* an insurance covered appointment, payment is expected in full at the time of service.

We gladly accept cash, Visa, Mastercard, Discover, and checks for amounts *less* than \$200.

Appointment times for most days are filled months in advance. When a patient misses their appointment with no notification or reschedules/cancels on the day of their scheduled visit, that time cannot be filled by another patient who may have needed to be seen. If it is necessary for you to reschedule or cancel your appointment, we ask that you call at least 48 hours (a week or more is preferred) in advance.

Patients who reschedule, cancel or miss an appointment less than 48 hours before their scheduled office visit will be charged a \$50 fee.

See next page for map and directions to our office.

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Roanoke, VA 24018

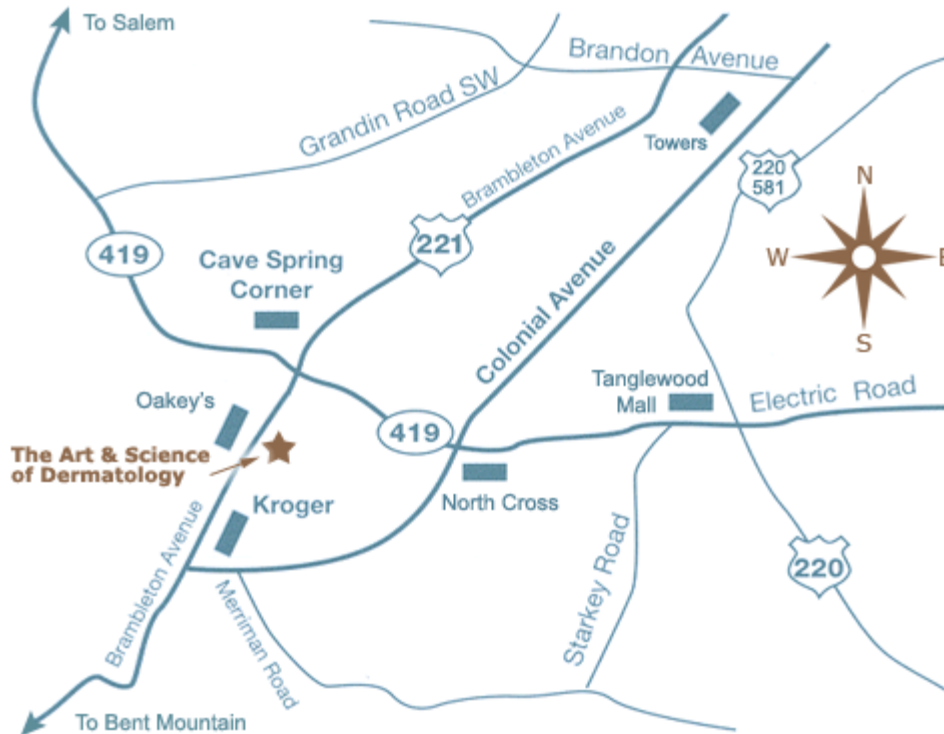
Phone: (540) 725-SKIN (7546) **Fax:** (540) 725-9741

Directions:

From 220/I-581, take the 419N exit (towards Tanglewood Mall) to the intersection with Brambleton Avenue. At that intersection, Good Will is on your right, Sun Trust Bank on your left and Walgreens on the other side of the intersection on your right). Turn left onto Brambleton Avenue/221 and go approximately 0.2 of a mile.

From Salem, take 419S and turn right onto Brambleton Avenue/221 and go approximately 0.2 of a mile.

We are located in Willow Oak Square on the left, across the street from Oakey's Funeral Home. Turn into the parking lot (in front of the sign). You will see our practice when you come towards the back of the building. Our door is facing the road (unlike all of the other business doors in the building complex).



Please call our office (540) 725-7546 with any questions.